

## **TERMS OF ONLINE SALES**

(Currently applies to Seasonal Camp bookings only)

By placing an order you are offering to purchase a service on and subject to the following terms and conditions. All bookings are subject to availability and confirmation of the order price.

In order to contract with Shannon River Adventure you **must be over 18 years of age** and possess a valid credit or debit card issued by a bank acceptable to us. Shannon River Adventure retains the right to refuse any request made by you. If your order is accepted we will inform you by email and we will confirm the identity of the party which you have contracted with. This will usually be Shannon River Adventure or may in some cases be a third party (where a contract is made with a third party Shannon River Adventure is not acting as either agent or principal and the contract is made between yourself and that third party and will be subject to the terms of sale which they supply you). When placing a booking you undertake that all details you provide to us are true and accurate, that you are an authorized user of the credit or debit card used to place your order and that there are sufficient funds to cover the cost of the goods. All prices advertised are subject to change.

### **(a) Our Contract**

When you make a booking and make a payment, you will receive an acknowledgement e-mail confirming receipt of this: A contract between us will not be formed until we send you confirmation by e-mail that the service which you requested/booked has been secured by payment of an agreed deposit amount.

### **(b) Pricing and Availability**

Whilst we try to ensure that all details, descriptions and prices which appear on this Website are accurate, errors may occur. If we discover an error in the price of any services which you have requested we will inform you of this as soon as possible and give you the option of reconfirming your order at the correct price or cancelling it.

### **(c) Payment**

Upon receiving your request we carry out a standard authorization check on your payment card to ensure there are sufficient funds to fulfil the transaction. Your card will be debited upon authorisation being received. The monies received upon the debiting of your card shall be treated as a deposit against the value of the service you wish to book.

### **(d) Refunds and/or Cancellations**

Supply of services may change according to availability, weather conditions, or force majeure for which we will not be responsible. We will supply you with a refund or change of time, whichever is preferable to you, in the event that Shannon River Adventure is forced to cancel a service.

If you cancel within 3 days or more of your booking, and you have already fully paid for the service, you will receive a refund less the deposit paid. We will use our discretion in particular circumstances and, where a full refund is deemed acceptable, we will offer same.

## SEASONAL ADVENTURE CAMPS

**Parental Consent is required before children participate in our camps – forms should be signed on the first day of registration. See below for the waiver:**

*Outdoor Adventure Activities by their nature have an element of risk.*

*I understand that my child is participating in physical activities therefore minor bumps, bruises and tumbles are acceptable consequences of these activities. All participants are informed on health and safety procedures by our qualified instructors before commencing any activities; these must be adhered to at all times.*

*I agree that the staff and management of Shannon River Adventure cannot be held liable for any accident which may occur during these activities which are not due to their negligence.*

*Shannon River Adventure reserves the right to alter summer camp activities due to varying weather conditions.*

*The management and staff of Shannon River Adventure have a no tolerance policy of unruly/unsafe behaviour. The final decision on all matters rests with the management.*

A deposit must be paid in advance of camp date and is non-refundable. The balance is paid in full the first day of attendance or in advance of the camp. Please see **(d) Refunds and/or Cancellations** for terms.

By submitting the parental consent form you agree to be bound by the conditions stated above.

**See our homepage for Full Terms & Conditions including e-Commerce, Use of our Web Site and Privacy Policy**